

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case: 07-0261

ORIGINAL

RE: Complaint # 07-03727

Regarding a complaint by (Person making the complaint):

John Moore

Against (Utility name):

U.S. Energy Savings Corp.

As to (Reason for complaint)

Deceptive Sales Tactics. We were promised to save money over Nicor Gas. Our research revealed we paid well in excess of Nicor's rate.

in Sterling Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

1807 Locust Street

The service address that I am complaining about is

1807 Locust Street

My home telephone is

(815) 716-3783

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(815) 625-2500

(Full name of utility company) U.S. Energy Savings Corp.

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

IL Administrative <sup>code</sup> Part # 280

ILLINOIS  
COMMERCE COMMISSION  
2007 APR 13 1:41  
CHIEF CLERK'S OFFICE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 11-25-05 - We signed a contract with respondent after being promised to save money over Nicor. the respondent.
- 3-6-07 - We received an excessive bill and began researching the respondent.
- 3-7-07 - Attempted to resolve matter with respondent with no resolve
- 3-6-07 through 3-12-07 - Several days of research revealed the respondent had charged well in excess of Nicor's rates and had overcharged Sterling Motors around \$1800 since November 2005.
- 3-15-07 through Present - Prepared and filed proper complaint forms with the IL Commerce Commission and IL Attorney General

Please clearly state what you want the Commission to do in this case:

To get our service switched back to Nicor and have the early termination fee waived

Date: 4-10-07  
(Month, day, year)

Complainant's Signature [Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, John D. Moore, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) [Signature]

Subscribed and sworn/affirmed to before me on (month, day, year) April 10, 2007

[Signature]  
Notary Public, Illinois

GAILA Stamp  
Sterling, IL 61081



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.